

The gold standard for hard working practices.

| New Features | Added from v21*-v25* | v26* | v27* | v28 | v29 |
|----------------------------------------------------------------------------------------------------------------------|----------------------|------|------|-----|-----|
| Integrated CGM PAY** functionality and dashboard for credit card and ACH; automated payment plans | | | | | ✓ |
| Enhanced Patient Responsibility Estimate using eMEDIX helps self-pay and uninsured patients | | | | | ✓ |
| Enhanced write-off tool sorts outstanding balances by responsible party | | | | | ✓ |
| Diagnosis codes added to MultiLink Transactions | | | | | ✓ |
| Transaction Entry Alerts warn of date-sensitive entries such as outdated codes; copy rules to make new alerts easily | | | | | ✓ |
| Option to limit number of diagnosis pointers in Unprocessed Transactions and Transaction Entry | | | | | ✓ |
| Ability to delete multiple Unprocessed Charges at once | | | | | ✓ |
| Fully integrated patient statements using eMEDIX | | | | ✓ | ✓ |

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 ** Priced separately.



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|------------------------------------------------------------------------------------------------------------|-------------------------|------|------|-----|-----|
| More detailed eligibility display | | | | ✓ | ✓ |
| Daily appointment and activity review | | | | ✓ | ✓ |
| Streamlined claim management | | | | ✓ | ✓ |
| Microsoft Windows Server 2022 support | | | | ✓ | ✓ |
| Ability to merge patient accounts/charts | | | ✓ | ✓ | ✓ |
| Customizable patient alert pop-ups | | | ✓ | ✓ | ✓ |
| Current co-pay, co-insurance, and remaining deductible displays when using eMEDIX** EDI | | | ✓ | ✓ | ✓ |
| Ability to move charges and accompanying co-pays between cases | | | ✓ | ✓ | ✓ |
| Inactive status indicators in the patient drop-down menu when creating appointments within Office Hours | | | ✓ | ✓ | ✓ |
| Opt-in contact preferences for patients using CGM CONNECTION** appointment reminders | | | ✓ | ✓ | ✓ |
| PDF image file support | | | ✓ | ✓ | ✓ |
| Multi-practice name display among Windows taskbar icons | | | ✓ | ✓ | ✓ |
| Financial KPI dashboard to display financial performance year-over-year for charges, adjustments, payments | | ✓ | ✓ | ✓ | ✓ |
| Patient encounters KPI dashboard to display patient visits, missed appointments, average charges per visit | | ✓ | ✓ | ✓ | ✓ |
| Patients searchable by DOB | | ✓ | ✓ | ✓ | ✓ |
| Easy write-off adjustments from AR Tracker | | ✓ | ✓ | ✓ | ✓ |

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| Integration with CGM CONNECTION** - a robust patient engagement tool | | ✓ | ✓ | ✓ | ✓ |
| Enhanced password security | | ✓ | ✓ | ✓ | ✓ |
| Report enhancements to meet 21st Century Cures Act demographic requirements | | ✓ | ✓ | ✓ | ✓ |
| OCR scanning of insurance cards and return of demographic information | ✓ | ✓ | ✓ | ✓ | ✓ |
| Enhanced ICD-10 Search Tool powered by IMO® Terminology | ✓ | ✓ | ✓ | ✓ | ✓ |
| Demographic information returned on eligibility checks | ✓ | ✓ | ✓ | ✓ | ✓ |
| Multiple revenue management improvements related to batch eligibility checks | ✓ | ✓ | ✓ | ✓ | ✓ |
| Login/logout audit trail reporting | ✓ | ✓ | ✓ | ✓ | ✓ |
| Insurance codes added to Transaction Entry Tab | ✓ | ✓ | ✓ | ✓ | ✓ |
| Deposit list enhancements to use in-screen persistence of payer type/payer method values | ✓ | ✓ | ✓ | ✓ | ✓ |
| Include up to 12 diagnosis codes from the patient case on the unprocessed transactions edit | ✓ | ✓ | ✓ | ✓ | ✓ |
| Patient DOB, age, and last eligibility check date on OHP appointment screen | ✓ | ✓ | ✓ | ✓ | ✓ |
| EHR interface with the award-winning CGM APRIMA** solution | ✓ | ✓ | ✓ | ✓ | ✓ |
| Transaction & statement notes added to walkout receipts | ✓ | ✓ | ✓ | ✓ | ✓ |
| Mobile app enhancements: cases, edit appts, balance details, add'l insurance info, middle initials, facility codes | ✓ | ✓ | ✓ | ✓ | ✓ |
| Report header updates to Aging Reports plus new Primary Insurance Aging Summary report | ✓ | ✓ | ✓ | ✓ | ✓ |

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| NDC codes added to unprocessed transactions | ✓ | ✓ | ✓ | ✓ | ✓ |
| Race and ethnicity fields for quality reporting | ✓ | ✓ | ✓ | ✓ | ✓ |
| Enhancements to CGM MEDISOFT Mobile UI | ✓ | ✓ | ✓ | ✓ | ✓ |
| Pending Patients tool for adding patients | ✓ | ✓ | ✓ | ✓ | ✓ |
| Accounts receivable tracker for working AR balances | ✓ | ✓ | ✓ | ✓ | ✓ |
| Enhancements to real-time eligibility and EOB functionality | ✓ | ✓ | ✓ | ✓ | ✓ |
| Insurance card scanning to policy and multimedia tabs | ✓ | ✓ | ✓ | ✓ | ✓ |
| Auto-assign statements notes | ✓ | ✓ | ✓ | ✓ | ✓ |
| Advanced duplicate patient record matching | ✓ | ✓ | ✓ | ✓ | ✓ |
| Color coding functionality for patient statuses and incomplete transactions | ✓ | ✓ | ✓ | ✓ | ✓ |
| Insurance timely filing calculator | ✓ | ✓ | ✓ | ✓ | ✓ |
| Secondary claim status in Revenue Manager | ✓ | ✓ | ✓ | ✓ | ✓ |

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Contact your representative to learn more

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